## **Microsoft Outlook**

The following is a list of topics commonly requested by various companies and individuals. 4ITResults considers those pre-ticked are essentials that will benefit any users. When mastered most common tasks will be accomplished with confidence, accuracy and speed.

Additional topics can be added on request or existing topics can be covered in detail.

Visit www.4ITResults.com for contact details and more information.

$\checkmark$	Tips To Prevent Accidental Sending
$\checkmark$	Useful Keystroke Shortcuts
$\checkmark$	Sending Copies and Blind Copies
$\checkmark$	Working With Attachments
$\checkmark$	Contacts & Groups
$\checkmark$	Signatures
	Rules – Minimise Housekeeping
	Quick Steps
П	Recurring Appointments
Ш	
	Appointment Requests
	Appointment Requests  Any other topics you want covered or topics you want covered in detail.